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Remix Agreement for City of Commerce Transportation Department

Prepared for Claude McFerguson, City of Commerce. By Andrew Kuzmik, Remix (andrew@remix.com). Date: 18 APR 2017

What do I get with a Remix License?

A full transit planning platform for your entire agency. It's an annual subscription for unlimited users, and includes:

- Fast and accurate sketch planning using existing stop infrastructure
- Instant demographic impact analysis
- Instant cost estimates
- Unlimited exports (excel, shapefile, KML, frequency-based GTFS, high-resolution image)
- Unlimited custom data layers (polygon-based shapefiles)
- Unlimited GTFS uploads
- Public engagement and share features
- Travel-time isochrone visualizations
- Title VI Engine (US) - generate a service equity analysis in less than 10 minutes
- Consistent and regular product improvements / feature launches

Customer support?

Our Success Team brings years of transit experience and works with you to develop a customized Success Plan. Each plan has three parts:

1. **Onboard (First 60 Days):** Identify a first project and work on it together.
   - Workshops, Project-Assisted Training, Individual Sessions, Video Guides

2. **Plan (Months 2+):** Bring your plans to life with Remix.
   - Regular Check-ins, Best Practices Blog, Remix Webinars, Remix Conference

3. **Measure Results (Months 6+):** Document your return on investment (ROI).
   - Develop ROI Report, Set Yearly Goals, Manage Renewal, Plan Ahead

Technical requirements?

Remix is entirely web-based and software-as-a-service (SaaS).

- Everything is in the cloud -- no installations or downloads. Can access from anywhere.
- Every user gets a login + password
- Remix works on the latest version of any browser
- Agency-wide annual subscription -- no maintenance fees.
- Every time we update the platform and launch a new feature, you'll see it the next time you log in. We launched 40+ new features within the last 12 months, rolled out to all customers

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18 APR 2017. Pricing is applicable until 30 JUN 2017. Our pricing is based on the total size of your fixed-route vehicle fleet.

Effective Date	May 8th 2017
Commitment Term	1 year + 2 option years
Remix License	**$10,000 USD per year, based on a total fixed route fleet of 13** • Remix licenses for an unlimited number of users within organization. • Software as a Service (SaaS): fully hosted, cloud-based web platform. • Dedicated Customer Success staff. • Enterprise Support: response to requests in 1 business day.
One-Time Setup	**$2,000 USD** • Provide onboarding and training for all staff. • Create user accounts. • Process latest GTFS and any custom data.
Marketing Terms	Willingness to work with Remix to develop a case study, mutually agreeable press release, ability to use Customer as a reference.

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This Services Agreement ("Agreement") is entered between Remix Software, Inc. ("Company"), and the Customer listed below ("Customer"), as of the Effective Date. This Agreement includes the above licenses and support (the "Services") and incorporates the above Pricing Summary as well as the Terms and Conditions available at www.remix.com/terms and contains, among other things, warranty disclaimers, liability limitations and use limitations. There shall be no force or effect to any different terms of any related purchase order or similar form even if signed by the parties after the date hereof.

City of Commerce

Signature: _____

Name: _____

Title: _____ Date: _____

Remix Software, Inc

Signature: _____

Name: Sam Hashemi

Title: CEO   Date: 4-18-2017

Please complete Accounts Payable information legibly:

Billing Contact Name: _____ Email: _____ Phone: _____