

RESOLUTION NO. 16-136

**A RESOLUTION OF THE CITY COUNCIL OF THE CITY OF COMMERCE
APPROVING AN AGREEMENT WITH NETWORK MANAGEMENT CORPORATION
FOR INFORMATION TECHNOLOGY SUPPLEMENTAL SERVICES**

WHEREAS, managing the day-to-day IT operations of a business of any size is challenging and requires a particular skill set. On occasion, an organization needs supplemental IT support to get the job done, assist with emerging technologies, expand internal expertise, and fill gaps in staffing; and

WHEREAS, as part of the FY 2016/17 budget process, the City Council approved \$30,000 for assistance/support to staff related to the City's email server/network core systems; and

WHEREAS, as the City was negotiating with Network Management Corporation to provide the aforementioned services, it lost a staff member within the IT department. Hence, the need for supplemental services substantially increased; and

WHEREAS, to accommodate the City's immediate and long-term needs, the City negotiated an agreement whereby Network Management Corporation would provide several services, including the following: assessing equipment performance, managing upgrades and installations, technological updates and training, mentoring, system health checks, system troubleshooting, and remote administration and support, among other things; and

WHEREAS, after much deliberation, the Finance Department's staff believes that the City's relationship with Network Management Corporation should continue. It was an integral part in the implementing the City's system and has the necessary expertise and knowledge base of current system(s). NMC's simple and pragmatic approach will assist in detecting deficiencies, resolving problems to help keep the City's business infrastructure healthy.

NOW, THEREFORE, THE CITY COUNCIL OF THE CITY OF COMMERCE DOES HEREBY RESOLVE AS FOLLOWS:

Section 1. The agreement with Network Management Corporation for Information Technology Supplemental Services is hereby APPROVED.

PASSED, APPROVED AND ADOPTED this 18th day of October 2016.

Ivan Altamirano, Mayor

ATTEST:

Lena Shumway, City Clerk