



City of Commerce

Meeting Minutes

Monday, November 13, 2017 - 6:00 PM

Special City Council Meeting

CALL TO ORDER

Mayor Rebollo called meeting to order at 6:30 p.m. in the Community Services Conference Room.

ROLL CALL

Present: 4 - Councilmember Argumedo
Councilmember Mendoza
Councilmember Soria
Mayor Rebollo

Absent: 1 - Mayor Pro Tem Altamirano

PLEDGE OF ALLEGIANCE

Mayor Rebollo led the Pledge of Allegiance

PUBLIC COMMENT

There were no individuals wishing to address the City Council on any items within their jurisdiction.

SCHEDULED MATTERS

1. Public Safety Discussion with Los Angeles County Sheriff's Department

1. Customer Service

Discussion took place regarding different codes for CSO deployment and Sheriff. Captain Perez talked about customer service and procedures of analyzing calls and mitigating complaints. According to Captain Perez, there is a dedicated lieutenant position in the station whose main goal is to improve customer service. Some of the recent improvement for the customer service include offering additional training from outside companies, and outlining procedures in detail for personnel. Captain Perez stated that East LA station is the busiest station in Los Angeles County, and they responded to 61,000 calls this year.

Councilmember Argumedo stated that customer service is important and responding effectively and taking care of issues effectively. Mayor Rebollo added that incoming calls need to be answers timely. Further discussion took place

regarding audit of the customer service area. Captain Perez stated that it is performed 24 hours a day, and every shift performs the audit and in addition the station has quarterly audits.

2. Relationships with community members

Discussion took place whether deputies have some training on how to deal with the special needs residents. Captain stated that deputies receive training on mental health, and how deescalate the situation. There is also specialized mental health team, and the team will be located in the East Los Angeles station.

Councilmember Mendoza recommended implementing incentive program for rewarding residents who did the right thing or how they handled situation.

3. Speed enforcement and speed hump discussion

Captain Perez stated that speed humps on Malt Avenue are very effective. Discussion took place on whether residential speed humps would see the same positive results as commercial area speed humps.

Councilmember Mendoza brought up an issue of idling trucks and whether there could be any enforcement for stopping that. Discussion took place about ticking drivers, and there was a consensus among the City Council to look into potentially increasing idling fines.

According to Captain Perez there were 629 citations issued for speeding. Councilmember Soria stated that the main issue with speeding is enforcement and wanted to see that even different deterrents are placed in the City, the enforcement is the main priority.

4. Proactive policing

Discussion took place on Bristow park issues. Main issues discussed were the visibility of CSOs in the park and necessary improvement to lightening in the park, and signs more visible and readable regarding the enforcement.

Councilmember Argumedo asked that the City Attorney look into potential extending security camera program for the non-profits organizations, and figure out the proper way to do it.

5. House on Strong Avenue.

Sargent Hernandez provided update regarding the situation. Community Services Manager Tilly stated that Assistant City Attorney Copado is working on deeming that house uninhabitable. Captain Perez recommended working together and being

aggressive in pursuing those matters.

Captain Perez talked about partnership between the City and East LA Station. According to Captain Perez, productivity in Commerce is up, deputies address issues proactively and arrests went up while crime decreased 5%. Captain Perez concluded that the City of Commerce is doing better than some other cities.

Public Safety Manager Tilly provided an update regarding Black Friday at Citadel. Discussion took place about traffic congestion and there was a consensus among the City Council to close Fitzgerald in order to stop people taking that street or parking on residential street.

ADJOURNMENT

Meeting adjourned at 8:51p.m.