## **RENEWAL AMENDMENT No 3**

This Amendment hereby amends the Self-Insured Claims Administration Agreement ("Agreement") dated July 1, 2016 by and between Keenan & Associates and City of Commerce (hereinafter referred to collectively as the "Parties") as follows:

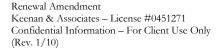
WHEREAS, the current term of the Agreement shall expire on June 30, 2023; and

**WHEREAS**, the Parties desire to continue their relationship subject to the terms and conditions outlined in the Agreement;

## **NOW, THEREFORE**, the Parties agree as follows:

- 1. The parties agree to exercise the Optional Renewal Term 2 to renew the Agreement for an additional one-year term beginning on July 1, 2023 and ending June 30, 2024 ("Renewal Term") at the rate of \$40,547 payable in full on July 1, 2023.
- 2. The PRIME Fee Schedule, effective July 1, 2023 and attached hereto as Exhibit C, hereby replaces the previous Prime Fee Schedule as of the effective date of this agreement.
- 3. All the remaining terms and conditions of the Agreement shall remain unchanged and in full force and effect, and shall govern the conduct of the Parties during the Renewal Term.
- 4. The effective date of this Amendment is **July 1, 2023**.
- 5. Each person signing this Amendment to the Agreement on behalf of a Party represents and warrants that he or she has the necessary authority to bind such Party and that this Amendment is binding on and enforceable against such Party.

City of Commerce		Keenan & Associates	
Signature:		Signature:	
By:		By:	Tara Schilling
Title:		Title:	President, Claims Operations
Address:	2535 Commerce Way, Commerce, CA 90040	Address:	2355 Crenshaw Blvd., Suite 200 Torrance, CA 90505
Email:	epappo@ci.commerce.ca.us	Email:	mmojarro@keenan.com
Attention:	Ela Pappo	Attention:	Monica Mojarro





### **EXHIBIT C**



# **A Keenan Solution**

Fee Schedule - Effective July 1, 2023 (Subject to change upon notice)

### MANAGED CARE

Early Intervention Initial Assessment / Triage ......... \$50 / Hour Case Management (TCM/FCM) ...... \$115 / Hour **PPO Channeling** 4 PT Contact **Initial Evaluation RTW Plan** Medical Care Evaluation Written/Case Management Action Plan Up to 8 items per referral Physician Advisor ......\$285 / Referral Up to 8 items per referral **Medical Necessity Determination** Physician-to-Physician Contact Specialty Physician Review ...... \$395 / Hour Specialty match required Appeals STOP (Pharmacy Review)......\$325 / Hour

- Peer-to-Peer Contact by Physician
- Management of Opioid Use
- Written Treatment Plan / Recommendations

# **BILL REVIEW**

Price bills to State Fee Schedules 15% of Savings		
PPO Network Access (Anthem) 26% of Savings		
• Retrosp	ective Network Capture	
<ul> <li>Preferre</li> </ul>	d Vendor Pricing (Ancillary Services)	
Minimum Process	sing Fee\$13.00 per bill	
MPN Access \$8.00 per MPN		
Care Co	ncierge™ Medical Access Assistant	
<ul> <li>Network</li> </ul>	Management	
<ul> <li>Physicia</li> </ul>	n Based Outcome Analytics	
Pharmacy Benefit Management 20% of Savings		
• Addition	al \$3.00 per prescription administrative fee	
Negotiations		
Negotiated Medical Bill Liens \$95 / Hour		
• Exclude:	s Travel & Expenses	
Complex Bill Review by Physician 24% of Savings		
eBill Access\$1.20 per e-bil		
State Reporting Administrative Fee \$1.35 per bill		

Renewal Amendment Keenan & Associates - License #0451271 Confidential Information - For Client Use Only (Rev. 1/10)

