

RENEWAL AMENDMENT No 3

This Amendment hereby amends the **Self-Insured Claims Administration Agreement** (“Agreement”) dated **July 1, 2016** by and between **Keenan & Associates** and **City of Commerce** (hereinafter referred to collectively as the “Parties”) as follows:

WHEREAS, the current term of the Agreement shall expire on **June 30, 2023**; and

WHEREAS, the Parties desire to continue their relationship subject to the terms and conditions outlined in the Agreement;

NOW, THEREFORE, the Parties agree as follows:

1. The parties agree to exercise the Optional Renewal Term 2 to renew the Agreement for an additional one-year term beginning on July 1, 2023 and ending June 30, 2024 (“Renewal Term”) at the rate of \$40,547 payable in full on July 1, 2023.
2. The PRIME Fee Schedule, effective July 1, 2023 and attached hereto as Exhibit C, hereby replaces the previous Prime Fee Schedule as of the effective date of this agreement.
3. All the remaining terms and conditions of the Agreement shall remain unchanged and in full force and effect, and shall govern the conduct of the Parties during the Renewal Term.
4. The effective date of this Amendment is **July 1, 2023**.
5. Each person signing this Amendment to the Agreement on behalf of a Party represents and warrants that he or she has the necessary authority to bind such Party and that this Amendment is binding on and enforceable against such Party.

City of Commerce		Keenan & Associates	
<u>Signature:</u>		<u>Signature:</u>	
<u>By:</u>		<u>By:</u>	Tara Schilling
<u>Title:</u>		<u>Title:</u>	President, Claims Operations
<u>Address:</u>	2535 Commerce Way, Commerce, CA 90040	<u>Address:</u>	2355 Crenshaw Blvd., Suite 200 Torrance, CA 90505
<u>Email:</u>	epappo@ci.commerce.ca.us	<u>Email:</u>	mmojarro@keenan.com
<u>Attention:</u>	Ela Pappo	<u>Attention:</u>	Monica Mojarro

EXHIBIT C



A Keenan Solution

Fee Schedule – Effective July 1, 2023
(Subject to change upon notice)

MANAGED CARE

Early Intervention Initial Assessment / Triage \$50 / Hour

Case Management (TCM/FCM) \$115 / Hour

- PPO Channeling
- 4 PT Contact
- Initial Evaluation
- RTW Plan
- Medical Care Evaluation
- Written/Case Management Action Plan

Utilization Review \$135 / Referral

- Up to 8 items per referral

Physician Advisor \$285 / Referral

- Up to 8 items per referral
- Medical Necessity Determination
- Physician-to-Physician Contact

Specialty Physician Review \$395 / Hour

- Specialty match required
- Appeals

STOP (Pharmacy Review) \$325 / Hour

- Peer-to-Peer Contact by Physician
- Management of Opioid Use
- Written Treatment Plan / Recommendations

BILL REVIEW

Price bills to State Fee Schedules 15% of Savings

PPO Network Access (Anthem) 26% of Savings

- Retrospective Network Capture
- Preferred Vendor Pricing (Ancillary Services)

Minimum Processing Fee \$13.00 per bill

MPN Access \$8.00 per MPN bill

- Care Concierge™ Medical Access Assistant
- Network Management
- Physician Based Outcome Analytics

Pharmacy Benefit Management 20% of Savings

- Additional \$3.00 per prescription administrative fee

Negotiations 24% of Savings

Negotiated Medical Bill Liens \$95 / Hour

- Excludes Travel & Expenses

Complex Bill Review by Physician 24% of Savings

eBill Access \$1.20 per e-bill

State Reporting Administrative Fee \$1.35 per bill